

CA ARCserve® Backup: *Pricing and Licensing Guide*



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Overview

CA ARCserve Backup goes beyond backup, giving you highly reliable data protection with centralized management, data deduplication, and cloud storage in a comprehensive package.

Powerful, yet easy-to-use, it allows you to protect both physical and virtual servers with high-performance backup, data deduplication, integrated cloud storage, synthetic full backups, infrastructure visualization and Storage Resource Manager reports (SRM), granular restore of Active Directory objects and applications like Exchange and SharePoint and archiving.

Enhanced SRM reporting can tell you about potential problems before they happen – so you can proactively avoid unplanned downtime.

It supports Windows, UNIX, and Linux environments, and its modular architecture lets you start small and grow as you need to, adding modules or technology without having to learn a new product or buy another solution.

Supported Platforms

The complete list of currently supported platforms, operating systems and applications are listed on the [CA Support Website](#)

What's new and changed in r16?

CA ARCserve Backup r16 is designed to extend the capabilities of the product with a host of robust new features and functionality. Let's go through each new feature and its pricing and licensing details:

File Archiving: Reduces backup windows, network traffic and storage management costs by archiving data to Disk, Tape, or Cloud. This is important for managing growing volumes of data while reducing the drain on your physical resources, which can prolong your infrastructure investment. It is important to understand that this is not like a traditional HSM (Hierarchical Storage Management) product. We do not provide the ability to restore a file by clicking on a stub. We allow the user to optionally configure to leave a stub, but that stub is a text file that explains how to retrieve the associated data. Also note that this is not Email Archiving, nor does it work on Databases – It's purely File Archiving.

This feature is included in the core product for no additional charge.

Integrated backup copy to Cloud Storage: This feature provides the ability to migrate backup data to the Amazon S3 cloud, enabling you to take advantage of Cloud services as part of a D2D2C backup policy

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for remote, off-site protection, archiving, or additional storage capacity. It enables the flexibility of cloud services for your data protection and helps you to take advantage of operational budget instead of capital budget for your storage needs.

This feature is also included in the core product for no additional charge. But please note that customers need to create an Amazon account and pay for the Amazon storage. Please check the Amazon website for pricing details @ <http://aws.amazon.com/s3/>

Synthetic Full Backup: Performs a full backup baseline and then synthesizes incremental backups to create a full backup of the data as it originally appeared at a specific recovery point. This enables you to recover as if each backup was a full backup - resulting in faster and easier recovery of data.

This feature is included with the “Open File Agent”/“Open File Agent for Virtual machines” License. For customers without such a license or with expired OFA/OFA for VM licenses, synthetic full backup jobs are converted to full backup jobs. Warnings are shown in the Activity Log regarding OFA license expiration, but no backup jobs will fail.

Note: To perform synthetic full backup jobs, you must install and license CA ARCserve Backup Agent for Open Files on the computers that you want to back up.

Please note that we did not change the Open File agent license price with the addition of synthetic full backup functionality.

Note: In case of virtual machines, to use synthetic backup functionality, customers should backup virtual machine with the CA ARCserve Backup for Windows client agent (from the Windows tree in CA ARCserve Backup Manager). Synthetic backups are not supported with hypervisor backups.

Integration with CA ARCserve® D2D: Migrate CA ARCserve D2D backups to tape via the CA ARCserve Backup console. Storing data on tape is a requirement for many businesses that need to keep data long-term and/or off-site for future reference or recovery. With CA ARCserve Backup r16, you can easily clone CA ARCserve D2D backups to tape media, catalog with CA ARCserve Backup and enable recovery via the CA ARCserve Backup console with a single point of management.

This feature is also included in the core product at no additional charge

Note: Please note that customers MUST have r16 versions of CA ARCserve Backup and CA ARCserve D2D products to achieve this functionality.

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WinPE-based Disaster Recovery Option: Provides a simple, standardized bare metal recovery process across various Windows platforms to enable the quick recovery of a crashed server, resulting in reduced downtime, increased employee productivity and reduced costs.

This functionality is included in the CA ARCserve Backup disaster recovery option license with no additional charge or uplift in the Disaster Recovery option price.

NDMP Option: In R16, the NDMP option has been enhanced to allow “Filer to Server” backups. In this configuration, the tape device is attached to the CA ARCserve Backup Server and the NAS is backed up to this device instead of a tape device attached to the NAS itself.

This functionality is included in the CA ARCserve Backup for Windows NDMP NAS Option license with no additional charge or uplift in the price. Customers have to buy one NDMP NAS Option SKU for each filer that they backup. For example, to backup two NAS filers you only need two NDMP NAS Option licenses (no additional license is needed for the CA ARCserve Backup Primary/member server).

Pricing and Licensing

CA ARCserve Backup supports Windows, Linux and UNIX physical and virtual servers. Customers can choose to purchase CA ARCserve Backup r16 products from one of four different pricing models - Component level, Modules level, Managed Capacity Pricing Model, and Monthly subscription model.

Component Level Pricing

The Component Pricing Model has previously been referred to as “a la carte” pricing. It is designed to help you address your basic backup requirements as well as complex IT configurations with four or fewer server environments. This pricing model can still evolve as your needs change.

Benefits

Component pricing offers the following benefits:

- Granularity in selecting individual option licenses for your backup system
- The ability to add functionality as your budget permits

Component licensing is perpetual licensing that is sold bundled with 1 or 3 years of maintenance and support. Also please be advised that all CA Technologies ARCserve® software will be delivered via Electronic Software Delivery (“ESD”), by default, effective January 1st, 2012. Customers will receive their

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OLP certificate with their license keys and a link to download the software, rather than a physical shipment. Should your customer be unable to take advantage of ESD, please discuss with your CA representative. For those customers that request physical delivery of the software, we have ARCserve Backup and ARCserve® D2D still has physical media SKUs available, with an electronic delivery default; RHA and Central Apps will remain ESD only without a physical shipment option.

Please see below table for Media SKUs

CA ARCserve Backup r16 for Windows	SKU	Upgrade from Prior Version	Competitive Upgrade	Maintenance Renewal
CA ARCserve Backup r16 for Windows (Base Product)	BABWBR1600W00	BABWUR1600W00	BABWCU1600W00	GMRBABWB10S00
CA ARCserve Backup r16 UNIX Data Mover	BABWBR1600W62	BABWUR1600W62	BABWCU1600W62	GMRBABWB10W62
CA ARCserve Backup r16 Linux Data Mover	BABWBR1600W63	BABWUR1600W63	BABWCU1600W63	GMRBABWB10W63
CA ARCserve Backup r16 Central Management Option	BABWBR1600W48	BABWUR1600W48	BABWCU1600W48	GMRBABWB10S48
CA ARCserve Backup r16 for Windows Global Dashboard (per Managed site)	BABWBR1600W61	BABWUR1600W61	BABWCU1600W61	GMRBABWB10W61
CA ARCserve Backup r16 for Windows Disaster Recovery Option	BABWBR1600W05	BABWUR1600W05	BABWCU1600W05	GMRBABWB10S05
CA ARCserve Backup r16 for Windows Tape Library Option	BABWBR1600W01	BABWUR1600W01	BABWCU1600W01	GMRBABWB10S01
CA ARCserve Backup r16 for Windows Storage Area Network (SAN) Option	BABWBR1600W03	BABWUR1600W03	BABWCU1600W03	GMRBABWB10S03
CA ARCserve Backup r16 for Windows SAN Secondary Server Bundle	BABWBR1600W34	BABWUR1600W34	BABWCU1600W34	GMRBABWB10S34
CA ARCserve Backup r16 for UNIX SAN Secondary Server Bundle	BABWBR1600W65	BABWUR1600W65	BABWCU1600W65	GMRBABWB10W65
CA ARCserve Backup r16 for Linux SAN Secondary Server Bundle	BABWBR1600W66	BABWUR1600W66	BABWCU1600W66	GMRBABWB10W66
CA ARCserve Backup r16 for Windows NDMP NAS Option	BABWBR1600W07	BABWUR1600W07	BABWCU1600W07	GMRBABWB10S07
CA ARCserve Backup r16 for Windows Enterprise Module	BABWBR1600W40	BABWUR1600W40	BABWCU1600W40	GMRBABWB10S40
CA ARCserve Backup Client Agents (Operating Systems)				
CA ARCserve Backup r16 Client Agent for Windows	BABWBR1600W22	BABWUR1600W22	BABWCU1600W22	GMRBABWB20W22
CA ARCserve Backup r16 Client Agent for Linux	BABWBR1600W20	BABWUR1600W20	BABWCU1600W20	GMRBABWB20W20
CA ARCserve Backup r16 Client Agent for UNIX	BABWBR1600W19	BABWUR1600W19	BABWCU1600W19	GMRBABWB10S19

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CA ARCserve Backup r16 Client Agent for FreeBSD	BABWBR1600W51	BABWUR1600W51	BABWCU1600W51	GMRBABL10S18
CA ARCserve Backup r16 Client Agent for MAC OS X	BABWBR1600W31	BABWUR1600W31	BABWCU1600W31	GMRBABWB10S31
CA ARCserve Backup r16 for Windows VM Agent per Host License	BABWBR1600W80	BABWUR1600W80	BABWCU1600W80	GMRBABWB20W80
CA ARCserve Backup r16 for Windows for SAP R/3 for Oracle	BABWBR1600W18	BABWUR1600W18	BABWCU1600W18	GMRBABWB10S76
CA ARCserve Backup r16 for Windows Enterprise Option for AS/400	BABWBR1600W47	BABWUR1600W47	BABWCU1600W47	GMRBABWB10S70
CA ARCserve Backup r 16 Agents (Applications)				
CA ARCserve Backup r16 for Windows Agent for Microsoft SharePoint	BABWBR1600W39	BABWUR1600W39	BABWCU1600W39	GMRBABWB10S39
CA ARCserve Backup r16 Agent for Open Files for Windows	BABWBR1600W09	BABWUR1600W09	BABWCU1600W09	GMRBABWB10S09
CA ARCserve Backup r16 for Windows Agent for Microsoft Exchange	BABWBR1600W12	BABWUR1600W12	BABWCU1600W12	GMRBABWB10S12
CA ARCserve Backup r16 for Windows Agent for Lotus/Domino	BABWBR1600W14	BABWUR1600W14	BABWCU1600W14	GMRBABWB10S14
CA ARCserve Backup r16 for Windows Agent for Microsoft SQL Server	BABWBR1600W17	BABWUR1600W17	BABWCU1600W17	GMRBABWB10S17
CA ARCserve Backup r16 for Windows Agent for Oracle	BABWBR1600W16	BABWUR1600W16	BABWCU1600W16	GMRBABWB10S16
CA ARCserve Backup r16 for Windows for Linux Agent for Oracle	BABWBR1600W54	BABWUR1600W54	BABWCU1600W54	GMRBABL10S05
CA ARCserve Backup r16 for Windows for UNIX Agent for Oracle	BABWBR1600W53	BABWUR1600W53	BABWCU1600W53	*
CA ARCserve Backup r16 for Windows Agent for Sybase	BABWBR1600W15	BABWUR1600W15	BABWCU1600W15	GMRBABWB10S15
CA ARCserve Backup r16 Agent for Informix	BABWBR1600W11	BABWUR1600W11	BABWCU1600W11	GMRBABWB10S11
CA ARCserve Backup r16 Guest Based Virtual Machines Agent Bundle	BABWBR1600W67	BABWUR1600W67	BABWCU1600W67	GMRBABWB10W67
CA ARCserve Backup r16 for MS Windows Small Business Server Edition				
CA ARCserve Backup r16 for MS Windows SBS Standard Edition	BABWBR1600W35	BABWUR1600W35	BABWCU1600W35	GMRBABWB20W35
CA ARCserve Backup r16 for MS Windows SBS Premium Edition	BABWBR1600W23	BABWUR1600W23	BABWCU1600W23	GMRBABWB20W23
CA ARCserve Backup r16 for Linux/ UNIX for SAP R/3 for Oracle				
CA ARCserve Backup r16 for Linux for SAP R/3 for Oracle	BABWBR1600W82	BABWUR1600W82	BABWCU1600W82	*
CA ARCserve Backup r16 for UNIX for SAP R/3 for Oracle	BABWBR1600W81	BABWUR1600W81	BABWCU1600W81	*

* Please refer to the price book for the specific Linux/UNIX version SKU

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Note: To create the right SKU number, follow these steps:

Step 1: Select the appropriate base Product SKU or Maintenance Renewal SKU.

Step 2: Add one of these 2-digit maintenance codes to complete your SKU

CA Enterprise Maintenance Codes	For Product SKUs (New, Upgrades, Comp Upgrades)		For Maintenance Renewals	
	1 Year	3 Years	1 Year	3 Years
CA Open License Program (OLP)	C4	C6	CG	CJ
CA Government License Program (GLP)	G4	G6	GG	GJ

E.g. GMRBABWB10S00 GJ = CA ARCserve Backup (Base Product) 3 Year Maintenance Renewal (GLP).

We also sell certain CA ARCserve Backup component SKUs as product-only SKUs, without maintenance (Boxed Product SKU). Please see the table below for a list of Boxed Product SKUs:

CA ARCserve Backup r16 Boxed Product SKUs	SKU	Upgrade from Prior Version
CA ARCserve Backup r16 for Windows (Base Product)	BABWBR1600W00	BABWUR1500W00
CA ARCserve Backup r16 for Windows Disaster Recovery Option	BABWBR1600W05	BABWUR1500W05
CA ARCserve Backup r16 Agent for Open Files on Windows	BABWBR1600W09	BABWUR1500W09
CA ARCserve Backup r16 for Windows Agent for Microsoft Exchange	BABWBR1600W12	BABWUR1500W12
CA ARCserve Backup r16 for Windows Agent for Microsoft SQL Server	BABWBR1600W17	BABWUR1500W17
CA ARCserve Backup r16 Client Agent for Windows	BABWBR1600W22	BABWUR1500W22
CA ARCserve Backup r16 for Windows for MS SBS Premium Edition	BABWBR1600W23	BABWUR1500W23
CA ARCserve Backup r16 for Windows for MS SBS Standard Edition	BABWBR1600W35	BABWUR1500W35

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Please refer to the following table for the SKU descriptions:

SKU Name	SKU Description
CA ARCserve Backup r16 for Windows for MS SBS Standard Edition	<p>This SKU is licensed, priced and packaged exclusively for Microsoft Windows Small Business Server Standard Edition. CA ARCserve Backup will perform verification during license installation to ensure it is used only on Microsoft SBS Standard Edition operating systems.</p> <p>It includes 1 copy of -</p> <ol style="list-style-type: none"> 1. CA ARCserve Backup Server 2. Client Agent for Windows 3. Windows Open File Agent 4. Agent for Microsoft Exchange Server 5. Agent for Microsoft SharePoint Server 6. Disaster Recovery Option
CA ARCserve Backup r16 for Windows for Microsoft SBS Premium Edition	<p>This SKU is licensed, priced and packaged exclusively for Microsoft Windows Small Business Server Premium Edition. It will work on the Microsoft SBS Standard Edition operating system as well. CA ARCserve Backup will perform verification during license installation to ensure it is used only on Microsoft SBS Standard or Premium Edition operating systems.</p> <p>Includes all components in Microsoft SBS Standard Edition and an additional license for CA ARCserve Backup r16 for Windows Agent for Microsoft SQL Server</p>
CA ARCserve Backup r16 Client Agent for UNIX	<p>This is a single SKU and license that will cover any of the supported UNIX OS's. Please reference the online compatibility matrix for a list of supported UNIX Operating Systems.</p>
CA ARCserve Backup r16 Client Agent for Linux	<p>This is a single SKU and license that will cover any of the supported Linux OS's. Please reference the online compatibility matrix for a list of supported Linux operating systems.</p>
CA ARCserve Backup r16 Client Agent for Windows	<p>This is a single SKU and license that will cover any of the supported Windows OS's. Please reference the online compatibility matrix for a list of supported Windows operating systems.</p>
CA ARCserve Backup r16 Client Agent for FreeBSD	<p>Purchase this SKU to protect FreeBSD OS.</p> <p>Please reference the online compatibility matrix for a list of supported OS versions</p>



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CA ARCserve Backup r16 Client Agent for Mac OS X	Purchase this SKU to protect Mac OSx For more information about support for newer versions of the operating systems in the above list, reference the online compatibility matrix
CA ARCserve Backup r16 Guest Based Virtual Machines Agent Bundle	Supports Windows and Linux Virtual Machines running on Microsoft Hyper-V, VMware and Citrix XenServer Hypervisor hosts. Please reference the online compatibility matrix for a list of supported Hypervisor Host versions This Bundle includes 1 copy of – CA ARCserve Backup Agent for Virtual Machines CA ARCserve Backup r16 Agent for Open Files on WIN for Virtual Machines
CA ARCserve Backup r16 for Windows Enterprise Option for AS/400	This SKU/license enables you to include AS/400 systems in backup and restore processes. For more information about support for newer versions please reference the online compatibility matrix
CA ARCserve Backup r16 for UNIX Agent for Oracle	This SKU/license enables you to backup Oracle Database running on UNIX servers from a CA ARCserve Backup Windows Server.
CA ARCserve Backup r16 for Linux Agent for Oracle	This SKU/license enables you to backup Oracle Database running on Linux servers from a CA ARCserve Backup Windows Server.
CA ARCserve Backup r16 for Windows	Purchase this SKU to protect Windows OS. Please reference the online compatibility matrix for a list of supported OS versions.
CA ARCserve Backup r16 for Windows Tape Library Option	This SKU lets CA ARCserve Backup send simultaneous streams of data to each drive to optimize throughput on any multiple-drive tape library. Scheduling features include extended virtual library support.
CA ARCserve Backup r16 for Windows Global Dashboard (per Managed site)	Purchase this SKU to get access to CA ARCserve Backup r16 GLOBAL DASHBOARD which reduces management complexity with world-wide operational monitoring and SRM reporting across all offices from a single location to improve reliability, enable compliance with corporate policies and proactively respond to help avoid unplanned downtime. The Global Dashboard License is need for the Central Primary (Headquarters) and for each Branch Primary Server (Branch Office).

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CA ARCserve Backup r16 UNIX Data Mover	<p>This SKU enables you to perform local backups of UNIX file systems, Oracle on UNIX and UNIX SAP R/3 for Oracle from Windows ARCserve Backup server.</p> <p>Unix Data Mover cannot work by itself, it needs a Windows ARCserve Backup server as well to manage the media while it acts as a “Data Mover” moving local data to local file system devices or devices that are attached and shared by the Windows ARCserve Backup Server.</p> <p>Please note that “UNIX Data Mover” and “Linux Data Mover” are not included in any of the Modules/Solutions. Customers should purchase those respective components separately if needed.</p>
CA ARCserve Backup r16 Linux Data Mover	<p>This SKU enables you to perform local backups of Linux file systems, Oracle on Linux and Linux SAP R/3 for Oracle from a Windows ARCserve Backup server.</p> <p>Linux Data Mover cannot work by itself, it needs a Windows ARCserve Backup server as well to manage the media while it acts as a “Data Mover” moving local data to local file system devices or devices that are attached and shared by Windows ARCserve Backup Server.</p> <p>Please note that “UNIX Data Mover” and “Linux Data Mover” are not included in any of the Modules/Solutions. Customers should purchase those respective components separately if needed.</p>
CA ARCserve Backup r16 for UNIX SAN Secondary Server Bundle	<p>Includes 1 copy of –</p> <ul style="list-style-type: none"> • UNIX Data Mover • Windows SAN Option • Windows Tape Library Option • Windows Enterprise Module
CA ARCserve Backup r16 for Linux SAN Secondary Server Bundle	<p>Includes 1 copy of –</p> <ul style="list-style-type: none"> • Linux Data Mover • Windows SAN Option • Windows Tape Library Option • Windows Enterprise Module



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<p>CA ARCserve Backup r16 for Windows VM Agent per Host License</p>	<p>Protects an unlimited number of supported Windows guest Virtual Machines on a per-Host basis.</p> <p><u>Includes:</u></p> <ul style="list-style-type: none"> • Unlimited* Distribution of CA ARCserve Backup r16 Guest Based VM Agent Bundle, which consists of CA ARCserve Backup r16 Agent for Virtual Machines and CA ARCserve Backup r16 Agent for Open Files for Virtual Machines • Ability to protect unlimited Guest VMs per-Host Server • Packaged per-host platform (Hyper-V / VMware / Citrix) • Protects Windows and Linux Virtual Machines. <p>*Unlimited agents restricted to use on one physical host server only per license.</p> <p>License not transferrable to multiple host servers.</p> <p>CA ARCserve Backup and Application Agents sold separately</p>
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Modules

Modular Licensing and the term Modules replaces all prior CA ARCserve product references sold as a “Suite” or “Solution”. These Modules are economically packaged solutions, targeted toward specific protection needs, and licensed per server.

There are four Backup Only Modules, targeted toward File Server, Database, Email, and Application protection.

For customers needing more than traditional backup, there are also four “Modules with D2D and Replication” bundles (previously known as Solutions), targeted toward the same File Server, Database, Email, and Application spaces, which are bundles of CA ARCserve Backup, CA ARCserve D2D Advanced, and two licenses of basic CA ARCserve® Replication for File Servers*. These were referred to as “Solutions” in r15.

Modular licensing is perpetual licensing that is only sold bundled with 1 or 3 years of maintenance and support.

Multiple Full, Version Upgrade, and Competitive Upgrade license options exist, as well as the ability to upgrade from select CA ARCserve Backup Component Licenses.

*CA ARCserve Essential File Server Module with D2D and Replication contains 2 copies of CA ARCserve Replication for applications (excluding Assured Recovery) license and the 3 other Modules with D2D and



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Replication bundles – email, Database and Application -- contain 2 copies of CA ARCserve Replication for applications (excluding Assured Recovery),

Benefits

- Greater value: All the ARCserve technology*/features necessary to protect single Windows/Unix/Linux Server are included.
- Easier license management: A single license manages your backup and imaging needs.
- Value-based pricing: Easier to plan and budget.
- Flexibility:
 - Add new technology without having to buy more software.
 - Change applications without changing your licensing.

* Except UNIX Data Mover and Linux Data Mover.

The below table lists all the available r16 Modules:

CA ARCserve r16 Modules	SKU	Competitive Upgrade
CA ARCserve r16 Essentials File Server Module	CAABFSS160W00	CAABFSS160WCU
CA ARCserve r16 Standard Database Module	CAABDBS160W00	CAABDBS160WCU
CA ARCserve r16 Advanced email Module	CAABEMS160W00	CAABEMS160WCU
CA ARCserve r16 Enterprise Application Module	CAABAPS160W00	CAABAPS160WCU
Upgrade to CA ARCserve r16 Modules from prior CA ARCserve Backup products:	For customers with current maintenance	For customers without current maintenance
Upgrade from: Previous Component or A la Carte Base or Open File Agent to: CA ARCserve r16 Essentials File Server Module	CAABFMU160WMB	CAABFSU160W00
Upgrade from: Previous Component or A la Carte Client Agents to: CA ARCserve r16 Essentials File Server Module	CAABFMU160WMC	
Upgrade from: Previous Component or A la Carte Database Agents to: CA ARCserve r16 Standard Database Module	CAABDMU160WMN	CAABDBU160W00
Upgrade from: Previous Component or A la Carte Email Agents to: CA ARCserve r16 Advanced email Module	CAABEMU160WMN	CAABEMU160W00
Upgrade from: Previous Component or A la Carte Application Agents to: CA ARCserve r16 Enterprise Application Module	CAABAMU160WMN	CAABAPU160W00



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Please refer to the below table for the Modules SKU descriptions:

Sku Name	Includes
CA ARCserve Backup r16 for Windows Essentials File Server Module	<ol style="list-style-type: none"> 1. CA ARCserve Backup r16 for Windows (Base) 2. Central Management Option 3. Disaster Recovery Option 4. Windows Tape Library Option 5. Windows Storage Area Network (SAN) Option 6. Windows NDMP NAS Option 7. Windows Enterprise Module 8. Windows Enterprise Option for AS/400 9. Client Agent for Windows 10. Client Agent for Linux 11. Client Agent for UNIX 12. Guest Based Virtual Machines Agent Bundle 13. Client Agent for FreeBSD 14. Client Agent for MAC OS X 15. Agent for Open Files for Windows 16. Windows Disk Staging Option (Free with Base) 17. Multiplexing (Free with r16 Base) 18. User Profiles (Free with Base) 19. Password management (Free with Base) 20. Audit log (Free with Base) 21. Multistreaming (Packaged with Enterprise Module) 22. Windows Image Option (Packaged with Enterprise Module) 23. Windows Enterprise Option StorageTek ACSLS (Packaged with Enterprise Module) 24. Windows Enterprise Option IBM 3494 (Packaged with Enterprise Module) 25. Raw Disk Backup Support (Packaged with Enterprise Module) 26. Media Management Option (Packaged with Enterprise Module) 27. Enterprise Option for VSS Hardware Snapshot (Packaged with Enterprise Module) <p>New items added in r16:</p> <ol style="list-style-type: none"> 1. Synthetic Full Backup (Packaged with Windows Open Files agent) 2. File Archiving (Included with Base) 3. D2D Integration (Included with Base, please note - customers should purchase CA ARCserve D2D r16 product licenses) 4. Archiving to Cloud (Free with Base, please note customers will need to separately pay for cloud account) 5. Enhanced Disaster Recovery <p>Items removed in r16:</p> <ol style="list-style-type: none"> 1. BAB r11/r11.1 Client Agent for NetWare – As Netware is EOS 2. Windows Serverless Backup Option
CA ARCserve Backup r16 for Windows Standard Database	<ol style="list-style-type: none"> 1. CA ARCserve Backup r16 for Windows Essentials File Server Module 2. CA ARCserve Backup r16 for Windows Agent for Microsoft SQL Server

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Module	3. CA ARCserve Backup r16 for Windows/UNIX/Linux Agent for Oracle 4. CA ARCserve Backup r16 for Windows Agent for Sybase 5. CA ARCserve Backup r16 Agent for Informix
CA ARCserve Backup r16 for Windows Advanced Email Module	1. CA ARCserve Backup r16 for Windows Essentials File Server Module 2. CA ARCserve Backup r16 for Windows Agent for Microsoft Exchange 3. CA ARCserve Backup r16 for Windows Agent for Lotus/Domino
CA ARCserve Backup r16 for Windows Enterprise Application Module	1. CA ARCserve Backup r16 for Windows Essentials File Server Module 2. CA ARCserve Backup r16 for Windows Agent for Microsoft SharePoint 3. CA ARCserve Backup r16 Agent for Windows/UNIX/Linux for SAP R/3 for Oracle

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The below table lists all the available Modules with D2D and Replication Bundles (previously known as Solutions) in CA ARCserve Backup r16

CA ARCserve Backup r16 Modules with D2D and Replication bundles	SKU	Competitive Upgrade
CA ARCserve Backup r16 Essentials File Server Module w/ D2D & Rep	CARMESB160W00	CARMESB160WCU
CA ARCserve Backup r16 Standard Database Module w/ D2D & Rep	CARMSTB160W00	CARMSTB160WCU
CA ARCserve Backup r16 Advanced email Module w/ D2D & Rep	CARMADB160W00	CARMADB160WCU
CA ARCserve Backup r16 Enterprise Application Module w/ D2D & Rep	CARMEPB160W00	CARMEPB160WCU
Upgrade to CA ARCserve Backup r16 Modules with D2D and Replication bundles from prior CA ARCserve Backup products:	For customers with current maintenance	For customers without current maintenance
Upgrade from: Previous A la Carte Base or Open File Agent to: CA ARCserve Backup r16 Essentials File Server with D2D and Replication	CARMEBBO16WUP	CARMEBFM16WUP
Upgrade from: Previous Component or A la Carte Client Agents to: CA ARCserve Backup r16 Essentials File Server Module with D2D and Replication	CARMEBAG16WUP	
Upgrade from: Previous Essential File Server Module or Suite to: CA ARCserve Backup r16 Essentials File Server Module with D2D and Replication	CARMEBFS16WUP	
Upgrade from: Previous Component or A la Carte Database Agents to: CA ARCserve Backup r16 Standard Database Module with D2D and Replication	CARMSBAG16WUP	CARMSBDN16WUP
Upgrade from: Previous Standard Database Module or Suite to: CA ARCserve Backup r16 Standard Database Module with D2D and Replication	CARMSBDS16WUP	
Upgrade from: Previous Component or A la Carte Email Agents to: CA ARCserve Backup r16 Advanced Email Module with D2D and Replication	CARMABAG16WUP	CARMABEM16WUP
Upgrade from: Previous Advanced Email Module or Suite to: CA ARCserve Backup r16 Advanced Email Module with D2D and Replication	CARMABES16WUP	
Upgrade from: Previous Component or A la Carte Application Agents to: CA ARCserve Backup r16 Enterprise Application Module with D2D and Replication	CARMEPAG16WUP	CARMEPAM16WUP
Upgrade from: Previous Standard Database Module or Suite to: CA ARCserve Backup r16 Enterprise Application Module with D2D and Replication	CARMEPAS16WUP	

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Please refer to the below table for the Modules with D2D and Replication bundles SKU descriptions:

R15 Solution Name	R16 equivalent "Module with D2D and Replication" SKU name	Includes
CA ARCserve Backup r15 Essentials File Server Solutions	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication	<ol style="list-style-type: none"> 1 copy of CA ARCserve Backup r16 for Windows Essentials File Server Module 1 copy of CA ARCserve D2D r16 for Windows Server Standard Edition 2 copies of CA ARCserve Replication for file data only (excl Assured Recovery)*
CA ARCserve Backup r15 Standard Database Solutions	CA ARCserve Backup r16 for Windows Standard Database Module with D2D and Replication	<ol style="list-style-type: none"> 1 copy of CA ARCserve Backup r16 for Windows Standard Database Module 1 copy of CA ARCserve D2D r16 for Windows Server Advanced Edition 2 copies of CA ARCserve Replication for applications (excl Assured Recovery)*
CA ARCserve Backup r15 Advanced Email Solutions	CA ARCserve Backup r16 for Windows Advanced Email Module with D2D and Replication	<ol style="list-style-type: none"> 1 copy of CA ARCserve Backup r16 for Windows Advanced Email Module 1 copy of CA ARCserve D2D r16 for Windows Server Advanced Edition 2 copies of CA ARCserve Replication for applications (excl Assured Recovery)*
CA ARCserve Backup r15 Enterprise Application Solutions	CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication	<ol style="list-style-type: none"> 1 copy of CA ARCserve Backup r16 for Windows Enterprise Application Module 1 copy of CA ARCserve Backup r16 for Windows Global Dashboard (per Managed site) 1 copy of CA ARCserve D2D r16 for Windows Server Advanced Edition 2 copies of CA ARCserve Replication for applications (excl Assured Recovery)*

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*Note that none of the Modules with D2D and Replication bundles include CA ARCserve® High Availability or Assured Recovery licenses and the Replication licenses are Enterprise OS level.

Managed Capacity pricing

CA ARCserve Managed Capacity Program (MCP) Pricing is designed for large companies with complex IT environments and highly demanding requirements with 25 or more servers and over 1TB of protected storage capacity.

MCP is licensed per “protected Terabyte” and allows unlimited access to the selected product technology to protect up to the license capacity purchased. A customer starts by selecting the products and then licenses the required number of protected terabytes from 16 different pricing / licensing bands. These Managed Capacity Bands start with a 1TB minimum purchase and have available discounted price bands in excess of 200TB.

CA offers six (6) Managed Capacity Programs:

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Managed Capacity Program Options	Description
Option 1: CA ARCserve All-Inclusive Managed Capacity Program	<p>CA ARCserve All-Inclusive Managed Capacity Program (MCP) provides unlimited access to the CA ARCserve Family of products listed below. Pricing is based on protected storage capacity (i.e. the storage or data being protected).</p> <ul style="list-style-type: none"> ✓ CA ARCserve Backup ✓ CA ARCserve D2D* ✓ CA ARCserve Replication ✓ CA ARCserve High Availability and ✓ CA ARCserve Central Protection Applications – which includes the below applications <ul style="list-style-type: none"> ○ CA ARCserve Central Protection Manager ○ CA ARCserve Central Reporting ○ CA ARCserve Central Virtual Standby ○ CA ARCserve Central Host-Based VM Backup
Option 2: CA ARCserve Backup and CA Replication and High Availability Managed Capacity Program	<p>CA ARCserve Backup and CA Replication and High Availability Managed Capacity Program works just like the All-Inclusive program but licensing is limited to ONLY the below products</p> <ul style="list-style-type: none"> ✓ CA ARCserve Backup ✓ CA ARCserve Replication ✓ CA ARCserve High Availability <p>It DOES NOT include access to</p> <ul style="list-style-type: none"> × CA ARCserve D2D or × CA ARCserve Central Protection Applications
Option 3: CA ARCserve Backup ONLY Managed Capacity Program	<p>CA ARCserve Backup ONLY Managed Capacity Program works just like the All-Inclusive program but licensing is limited to ONLY the below products</p> <ul style="list-style-type: none"> ✓ CA ARCserve Backup product <p>It DOES NOT include access to</p> <ul style="list-style-type: none"> × CA ARCserve D2D × CA ARCserve Replication × CA ARCserve High Availability × CA ARCserve Central Protection Applications
Option 4: CA ARCserve D2D ONLY Managed Capacity Program	<p>CA ARCserve D2D ONLY Managed Capacity Program works just like the All-Inclusive program but licensing is limited to ONLY the below products</p> <ul style="list-style-type: none"> ✓ CA ARCserve D2D* ✓ CA ARCserve Central Protection Applications – only the ones listed below <ul style="list-style-type: none"> ○ CA ARCserve Central Protection Manager for Windows

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	<ul style="list-style-type: none"> ○ CA ARCserve Central Reporting for Windows <p>It DOES NOT include access to</p> <ul style="list-style-type: none"> × CA ARCserve Backup or × CA ARCserve Replication or × CA ARCserve High Availability or × CA ARCserve Central Protection Applications – below apps are NOT included <ul style="list-style-type: none"> ○ CA ARCserve Central Host-Based VM Backup for Windows ○ CA ARCserve Central Virtual Standby for Windows
Option 5: CA ARCserve Replication and High Availability ONLY Managed Capacity Program	<p>CA ARCserve Replication and High Availability ONLY Managed Capacity Program works just like the All-Inclusive program but licensing is limited to ONLY the below products–</p> <ul style="list-style-type: none"> ✓ CA ARCserve Replication and ✓ CA ARCserve High Availability components <p>It DOES NOT include access to</p> <ul style="list-style-type: none"> × CA ARCserve Backup or × CA ARCserve D2D or × CA ARCserve Central Protection Applications
Option 6: CA ARCserve Replication ONLY Managed Capacity Program	<p>CA ARCserve Replication ONLY Managed Capacity Program works just like the All-Inclusive program but licensing is limited to ONLY the below products–</p> <ul style="list-style-type: none"> ✓ CA ARCserve Replication <p>It DOES NOT include access to</p> <ul style="list-style-type: none"> × CA ARCserve High Availability × CA ARCserve Backup or × CA ARCserve D2D or × CA ARCserve Central Protection Applications

*CA ARCserve D2D included in MCP includes support for all supported Operating Systems, both server and workstation.



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Benefits

- Reduces the amount of time your IT resources spend managing software licenses.
- Easily scales to meet your demanding business requirements.
- Provides complete flexibility to provision CA ARCserve product technology as needed to meet your changing business needs.
- Helps manage your financial resources more effectively.
- Increases your operational efficiency through reduced cost of acquisition and known cost to protect additional servers, applications and data.
- Provides data protection for your remote offices and sales force via WAN without expensive storage devices or additional staff.

Please refer to the below table for MCP SKUs:

SKU Name	SKU Code	Maintenance Renewal
CA ARCserve Replication r16 Managed Capacity 1TB	CAXORMC160W17	GMRXORMC10W17
CA ARCserve Replication r16 Managed Capacity 2-4TB	CAXORMC160W00	GMRXORMC10W00
CA ARCserve Replication r16 Managed Capacity 5-10TB	CAXORMC160W01	GMRXORMC10W01
CA ARCserve Replication r16 Managed Capacity 11-15TB	CAXORMC160W02	GMRXORMC10W02
CA ARCserve Replication r16 Managed Capacity 16-25TB	CAXORMC160W03	GMRXORMC10W03
CA ARCserve Replication r16 Managed Capacity 26-35TB	CAXORMC160W04	GMRXORMC10W04
CA ARCserve Replication r16 Managed Capacity 36-45TB	CAXORMC160W05	GMRXORMC10W05
CA ARCserve Replication r16 Managed Capacity 46-55TB	CAXORMC160W06	GMRXORMC10W06
CA ARCserve Replication r16 Managed Capacity 56-65TB	CAXORMC160W07	GMRXORMC10W07
CA ARCserve Replication r16 Managed Capacity 66-75TB	CAXORMC160W08	GMRXORMC10W08
CA ARCserve Replication r16 Managed Capacity 76-85TB	CAXORMC160W09	GMRXORMC10W09
CA ARCserve Replication r16 Managed Capacity 86-100TB	CAXORMC160W10	GMRXORMC10W10
CA ARCserve Replication r16 Managed Capacity 101-120TB	CAXORMC160W11	GMRXORMC10W11
CA ARCserve Replication r16 Managed Capacity 121-140TB	CAXORMC160W12	GMRXORMC10W12
CA ARCserve Replication r16 Managed Capacity 141-160TB	CAXORMC160W13	GMRXORMC10W13
CA ARCserve Replication r16 Managed Capacity 161-180TB	CAXORMC160W14	GMRXORMC10W14
CA ARCserve Replication r16 Managed Capacity 181-200TB	CAXORMC160W15	GMRXORMC10W15
CA ARCserve Replication r16 Managed Capacity >201TB	CAXORMC160W16	GMRXORMC10W16
CA ARCserve High Availability r16 Managed Capacity 1TB	CAXOHMC160W17	GMRXOHMC10W17
CA ARCserve High Availability r16 Managed Capacity 2-4TB	CAXOHMC160W00	GMRXOHMC10W00



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CA ARCserve High Availability r16 Managed Capacity 5-10TB	CAXOHMC160W01	GMRXOHMC10W01
CA ARCserve High Availability r16 Managed Capacity 11-15TB	CAXOHMC160W02	GMRXOHMC10W02
CA ARCserve High Availability r16 Managed Capacity 16-25TB	CAXOHMC160W03	GMRXOHMC10W03
CA ARCserve High Availability r16 Managed Capacity 26-35TB	CAXOHMC160W04	GMRXOHMC10W04
CA ARCserve High Availability r16 Managed Capacity 36-45TB	CAXOHMC160W05	GMRXOHMC10W05
CA ARCserve High Availability r16 Managed Capacity 46-55TB	CAXOHMC160W06	GMRXOHMC10W06
CA ARCserve High Availability r16 Managed Capacity 56-65TB	CAXOHMC160W07	GMRXOHMC10W07
CA ARCserve High Availability r16 Managed Capacity 66-75TB	CAXOHMC160W08	GMRXOHMC10W08
CA ARCserve High Availability r16 Managed Capacity 76-85TB	CAXOHMC160W09	GMRXOHMC10W09
CA ARCserve High Availability r16 Managed Capacity 86-100TB	CAXOHMC160W10	GMRXOHMC10W10
CA ARCserve High Availability r16 Managed Capacity 101-120TB	CAXOHMC160W11	GMRXOHMC10W11
CA ARCserve High Availability r16 Managed Capacity 121-140TB	CAXOHMC160W12	GMRXOHMC10W12
CA ARCserve High Availability r16 Managed Capacity 141-160TB	CAXOHMC160W13	GMRXOHMC10W13
CA ARCserve High Availability r16 Managed Capacity 161-180TB	CAXOHMC160W14	GMRXOHMC10W14
CA ARCserve High Availability r16 Managed Capacity 181-200TB	CAXOHMC160W15	GMRXOHMC10W15
CA ARCserve High Availability r16 Managed Capacity >201TB	CAXOHMC160W16	GMRXOHMC10W16

Please refer to the below table for CA ARCserve D2D Only MCP SKUs:

SKU Name	SKU Code	Maintenance Renewal
CA ARCserve D2D Only r16 Managed Capacity 1TB	CAD2DMC160W17	GMRDMCWB10W17
CA ARCserve D2D Only r16 Managed Capacity 2-4TB	CAD2DMC160W00	GMRDMCWB10W00
CA ARCserve D2D Only r16 Managed Capacity 5-10TB	CAD2DMC160W01	GMRDMCWB10W01
CA ARCserve D2D Only r16 Managed Capacity 11-15TB	CAD2DMC160W02	GMRDMCWB10W02
CA ARCserve D2D Only r16 Managed Capacity 16-25TB	CAD2DMC160W03	GMRDMCWB10W03
CA ARCserve D2D Only r16 Managed Capacity 26-35TB	CAD2DMC160W04	GMRDMCWB10W04
CA ARCserve D2D Only r16 Managed Capacity 36-45TB	CAD2DMC160W05	GMRDMCWB10W05
CA ARCserve D2D Only r16 Managed Capacity 46-55TB	CAD2DMC160W06	GMRDMCWB10W06
CA ARCserve D2D Only r16 Managed Capacity 56-65TB	CAD2DMC160W07	GMRDMCWB10W07
CA ARCserve D2D Only r16 Managed Capacity 66-75TB	CAD2DMC160W08	GMRDMCWB10W08
CA ARCserve D2D Only r16 Managed Capacity 76-85TB	CAD2DMC160W09	GMRDMCWB10W09
CA ARCserve D2D Only r16 Managed Capacity 86-100TB	CAD2DMC160W10	GMRDMCWB10W10
CA ARCserve D2D Only r16 Managed Capacity 101-120TB	CAD2DMC160W11	GMRDMCWB10W11
CA ARCserve D2D Only r16 Managed Capacity 121-140TB	CAD2DMC160W12	GMRDMCWB10W12
CA ARCserve D2D Only r16 Managed Capacity 141-160TB	CAD2DMC160W13	GMRDMCWB10W13



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CA ARCserve D2D Only r16 Managed Capacity 161-180TB	CAD2DMC160W14	GMRDMCWB10W14
CA ARCserve D2D Only r16 Managed Capacity 181-200TB	CAD2DMC160W15	GMRDMCWB10W15
CA ARCserve D2D Only r16 Managed Capacity >201TB	CAD2DMC160W16	GMRDMCWB10W16

Please refer to the below table for CA ARCserve Backup Only MCP SKUs:

SKU Name	SKU Code	Prior Version Upgrade	Maintenance Renewal
CA ARCserve Backup Only r16 Managed Capacity 1TB	CAABMCR160W17	CAABMCUR16W17	GMRARCWB10W17
CA ARCserve Backup Only r16 Managed Capacity 2-4TB	CAABMCR160W00	CAABMCUR16W00	GMRARCWB10W00
CA ARCserve Backup Only r16 Managed Capacity 5-10TB	CAABMCR160W01	CAABMCUR16W01	GMRARCWB10W01
CA ARCserve Backup Only r16 Managed Capacity 11-15TB	CAABMCR160W02	CAABMCUR16W02	GMRARCWB10W02
CA ARCserve Backup Only r16 Managed Capacity 16-25TB	CAABMCR160W03	CAABMCUR16W03	GMRARCWB10W03
CA ARCserve Backup Only r16 Managed Capacity 26-35TB	CAABMCR160W04	CAABMCUR16W04	GMRARCWB10W04
CA ARCserve Backup Only r16 Managed Capacity 36-45TB	CAABMCR160W05	CAABMCUR16W05	GMRARCWB10W05
CA ARCserve Backup Only r16 Managed Capacity 46-55TB	CAABMCR160W06	CAABMCUR16W06	GMRARCWB10W06
CA ARCserve Backup Only r16 Managed Capacity 56-65TB	CAABMCR160W07	CAABMCUR16W07	GMRARCWB10W07
CA ARCserve Backup Only r16 Managed Capacity 66-75TB	CAABMCR160W08	CAABMCUR16W08	GMRARCWB10W08
CA ARCserve Backup Only r16 Managed Capacity 76-85TB	CAABMCR160W09	CAABMCUR16W09	GMRARCWB10W09
CA ARCserve Backup Only r16 Managed Capacity 86-100TB	CAABMCR160W10	CAABMCUR16W10	GMRARCWB10W10
CA ARCserve Backup Only r16 Managed Capacity 101-120TB	CAABMCR160W11	CAABMCUR16W11	GMRARCWB10W11
CA ARCserve Backup Only r16 Managed Capacity 121-140TB	CAABMCR160W12	CAABMCUR16W12	GMRARCWB10W12
CA ARCserve Backup Only r16 Managed Capacity 141-160TB	CAABMCR160W13	CAABMCUR16W13	GMRARCWB10W13



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CA ARCserve Backup Only r16 Managed Capacity 161-180TB	CAABMCR160W14	CAABMCUR16W14	GMRARCWB10W14
CA ARCserve Backup Only r16 Managed Capacity 181-200TB	CAABMCR160W15	CAABMCUR16W15	GMRARCWB10W15
CA ARCserve Backup Only r16 Managed Capacity >201TB	CAABMCR160W16	CAABMCUR16W16	GMRARCWB10W16

Please refer to the below table for CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity Only MCP SKUs:

SKU Name	SKU Code	Maintenance Renewal
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 1TB	CAABRMC160W17	GMRABRWB10W17
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 2-4TB	CAABRMC160W00	GMRABRWB10W00
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 5-10TB	CAABRMC160W01	GMRABRWB10W01
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 11-15TB	CAABRMC160W02	GMRABRWB10W02
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 16-25TB	CAABRMC160W03	GMRABRWB10W03
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 26-35TB	CAABRMC160W04	GMRABRWB10W04
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 36-45TB	CAABRMC160W05	GMRABRWB10W05
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 46-55TB	CAABRMC160W06	GMRABRWB10W06
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 56-65TB	CAABRMC160W07	GMRABRWB10W07
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 66-75TB	CAABRMC160W08	GMRABRWB10W08
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 76-85TB	CAABRMC160W09	GMRABRWB10W09
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 86-100TB	CAABRMC160W10	GMRABRWB10W10
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 101-120TB	CAABRMC160W11	GMRABRWB10W11
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 121-140TB	CAABRMC160W12	GMRABRWB10W12

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CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 141-160TB	CAABRMC160W13	GMRABRWB10W13
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 161-180TB	CAABRMC160W14	GMRABRWB10W14
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity 181-200TB	CAABRMC160W15	GMRABRWB10W15
CA ARCserve Backup and ARCserve Replication and High Availability r16 Managed Capacity >201TB	CAABRMC160W16	GMRABRWB10W16

Please refer to the below table for CA ARCserve All-Inclusive MCP SKUs:

SKU Name	SKU Code	Prior Version Upgrade	Maintenance Renewal
CA ARCserve r16 All Inclusive Managed Capacity 1TB	CARMMCR160W17	CARMCUR16W17	GMRRMCWB10W17
CA ARCserve r16 All Inclusive Managed Capacity 2-4TB	CARMMCR160W00	CARMMCUR16W00	GMRRMCWB10W00
CA ARCserve r16 All Inclusive Managed Capacity 5-10TB	CARMMCR160W01	CARMCUR16W01	GMRRMCWB10W01
CA ARCserve r16 All Inclusive Managed Capacity 11-15TB	CARMMCR160W02	CARMCUR16W02	GMRRMCWB10W02
CA ARCserve r16 All Inclusive Managed Capacity 16-25TB	CARMMCR160W03	CARMCUR16W03	GMRRMCWB10W03
CA ARCserve r16 All Inclusive Managed Capacity 26-35TB	CARMMCR160W04	CARMCUR16W04	GMRRMCWB10W04
CA ARCserve r16 All Inclusive Managed Capacity 36-45TB	CARMMCR160W05	CARMCUR16W05	GMRRMCWB10W05
CA ARCserve r16 All Inclusive Managed Capacity 46-55TB	CARMMCR160W06	CARMCUR16W06	GMRRMCWB10W06
CA ARCserve r16 All Inclusive Managed Capacity 56-65TB	CARMMCR160W07	CARMCUR16W07	GMRRMCWB10W07
CA ARCserve r16 All Inclusive Managed Capacity 66-75TB	CARMMCR160W08	CARMCUR16W08	GMRRMCWB10W08
CA ARCserve r16 All Inclusive Managed Capacity 76-85TB	CARMMCR160W09	CARMCUR16W09	GMRRMCWB10W09
CA ARCserve r16 All Inclusive Managed Capacity 86-100TB	CARMMCR160W10	CARMCUR16W10	GMRRMCWB10W10
CA ARCserve r16 All Inclusive Managed Capacity 101-120TB	CARMMCR160W11	CARMCUR16W11	GMRRMCWB10W11



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CA ARCserve r16 All Inclusive Managed Capacity 121-140TB	CARMMCR160W12	CARMCUR16W12	GMRRMCWB10W12
CA ARCserve r16 All Inclusive Managed Capacity 141-160TB	CARMMCR160W13	CARMCUR16W13	GMRRMCWB10W13
CA ARCserve r16 All Inclusive Managed Capacity 161-180TB	CARMMCR160W14	CARMCUR16W14	GMRRMCWB10W14
CA ARCserve r16 All Inclusive Managed Capacity 181-200TB	CARMMCR160W15	CARMCUR16W15	GMRRMCWB10W15
CA ARCserve r16 All Inclusive Managed Capacity >201TB	CARMMCR160W16	CARMCUR16W16	GMRRMCWB10W16

Monthly Subscription

Monthly Subscription Licensing is available exclusively to Authorized Managed Service Providers. It provides a flexible and economical way for MSPs to license core CA ARCserve technology to provide services to their customers. MSPs can license on a per “protected” server or per “protected” capacity model.

Per-Server Monthly Subscription

There are 7 licensable per Server-based product offerings:

1. Two for CA ARCserve Backup
 - File Server
 - App, DB, Email Module
2. Three for CA ARCserve D2D
 - Windows Server Standard Edition with Replication
 - Windows Server Advanced Edition with Replication
 - Windows Server Advanced Virtual Edition per Host License
3. One for CA ARCserve Replication
4. One for CA ARCserve High Availability



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Managed Capacity Monthly Subscription

New in r16 is the ability to license select Managed Capacity Programs to a MSP on a Monthly subscription basis. We have opened up 4 Capacity/Price Bands – 2-10 TB, 11-25TB, 26-50 TB, 51+ TB to MSPs for the following product offerings.

1. CA ARCserve Backup Only Managed Capacity
2. CA ARCserve D2D only Managed Capacity
3. CA ARCserve Replication only Managed Capacity
4. CA ARCserve High Availability only Managed Capacity
5. CA ARCserve All Inclusive Managed Capacity

Note: for MSP per-Server and Capacity calculation purposes, only the protected End User systems, or amount of protected End User data is used to determine the MSP's Monthly Charges. Back-end infrastructure systems and data are excluded from these calculations.

CA ARCserve D2D Workstation Edition Monthly Subscription

Finally, the new CA ARCserve D2D Workstation packs with 5, 10, 25, 50, 100, 250, 500 Pack License options, have also been extended into the monthly MSP Subscription program.

Virtual Machines

We offer a wide variety of license options to choose from, to protect virtual machines as listed below:

Component pricing

We offer 2 different license types-

Per-VM Licenses

As the name suggests, the licensing is done per Virtual Machine. Customers should purchase a separate "CA ARCserve Backup r16 Guest Based Virtual Machines Agent Bundle" SKU per VM.

Guest-Based Virtual Machines Agent Bundle includes 1 copy of CA ARCserve Backup Agent for Virtual Machines and 1 copy of CA ARCserve Backup r16 Agent for Open Files on WIN for Virtual Machines.

Customers can perform both network backups (Backup from Windows tree in CA ARCserve Backup Manager, uses Windows client agent technology) or Hypervisor backups (Backup from Hyper-V or VMware tree using VDDK.VCB/Hyper-V technologies) of the Virtual Machines using the guest-based VM agent bundle. Both Windows and Linux Virtual Machines are covered under this license.



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To perform synthetic backups for Virtual Machines, customers should back up VM through CA ARCserve Windows client agent (from Windows tree in CA ARCserve Backup Manager). This functionality is not supported with Hypervisor backups.

Per-Host licenses

As the name suggests, it is licensed per Hypervisor host and can be purchased when there are many Virtual Machines on a single HOST server (Hyper-V / VMware / Citrix XenServer) that require protection. These licenses cannot be shared between multiple HOST Servers.

One copy of CA ARCserve Backup r16 for Windows VM Agent per Host License includes unlimited* Distribution of CA ARCserve Backup r16 Guest Based VM Agent Bundle, which consists of CA ARCserve Backup r16 Agent for Virtual Machines and CA ARCserve Backup r16 Agent for Open Files for Virtual Machines.

Customers can protect unlimited* Guest VMs per-Host Server. Guest based VM licenses included as part of the per-host license cannot be shared between multiple HOST Servers.

Both Windows and Linux virtual Machines are covered under this license.

Per-host license does not include CA ARCserve Backup server or other agents/options like CA Application Agents (Exchange, SQL, SharePoint, and AD), Options (Enterprise Module, Tape Library Option, SAN Option, etc.). Customers should purchase them separately.

We do not provide any upgrade path from per-VM licenses to per-host licenses. Customers should purchase 1 license per host (Hyper-V/VMware), which would provide Unlimited Guest VMs protection/host server.

Customers can back up Virtual Machines using CA ARCserve Windows client agent or CA ARCserve Backup Open files agent.

*unlimited licenses can only be used to protect Virtual Machines running on a single Hypervisor only.

Modules or 'Modules with D2D and Replication bundles Pricing

Customers can back up Virtual Machines using any Module or Module Plus bundle.

They don't have to purchase additional CA ARCserve Backup r16 Guest-Based Virtual Machines Agent Bundles if they already have a Module or Module with D2D and Replication license for the Virtual Machine.

Virtual Machines license checking workflow

When a backup for a Virtual Machine (through Windows/Linux systems/VCB/VDDK/Hyper-V Tree) is initiated, CA ARCserve first checks for low-priced Virtual licenses (VM agent and OFA for VM licenses), if



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none are found it will check for physical licenses (Windows client agent/Linux/ OFA licenses / Modules / Module Plus Bundles).

UNIX/Linux Servers

With our CA ARCserve r15 for Windows release, we introduced CA ARCserve UNIX/Linux Data Mover technology, which enables customers to perform SAN-based backups of UNIX/Linux file systems and Oracle data. CA ARCserve Windows primary/member server, UNIX and Linux machines can share a tape Library over the SAN and perform SAN-based backups. A Windows CA ARCserve Backup Primary/Member server controls the UNIX/Linux data mover and manages the media and a UNIX/Linux Data Mover acts as “data mover” where it moves the data to the shared tape library.

Customers can continue to do network backups of UNIX/Linux servers that are not part of the SAN to a CA ARCserve Windows server using “CA ARCserve Backup r16 Client Agent for UNIX” or “CA ARCserve Backup r16 Client Agent for Linux” agents.

We have added support to SAP R/3 for Oracle running on UNIX/Linux machines in r16. It has UNIX/Linux data mover support also but please note, customers should purchase the UNIX/Linux Data Mover component separately.

Licensing and Pricing UNIX/Linux Servers

To perform SAN-based backups using Data Mover technology customers should purchase the UNIX/Linux Data Movers or the UNIX/Linux SAN secondary bundle for each UNIX/Linux machine.

The UNIX/SAN Secondary Server Bundle contains 1 copy of UNIX Data Mover, Windows SAN Option, Windows Tape Library Option and Windows Enterprise Module licenses.

The Linux SAN Secondary Server Bundle contains 1 copy of Linux Data Mover, Windows SAN Option, Windows Tape Library Option and Windows Enterprise Module licenses.

Customers who have SAN and Tape Library option licenses already and who do not want to purchase them again as part of the UNIX/Linux SAN secondary server bundles, can purchase the individual “CA ARCserve Backup r16 UNIX Data Mover” or “CA ARCserve Backup r16 Linux Data Mover” at a lower price than the bundles.

To perform SAN-based backups on Oracle running on UNIX/Linux servers customers can purchase either the UNIX/Linux Data Mover or the UNIX/Linux SAN secondary bundle AND UNIX/Linux agent for Oracle SKUs.

Please refer to the below table for ARCserve UNIX/Linux related SKUs

Please note “UNIX Data Mover” and “Linux Data Mover” are not included in any of the Modules/Module Plus bundles. Customers should purchase these components separately if needed. UNIX/Linux Data

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Movers are included in “CA ARCserve All-inclusive”, “CA ARCserve Backup only” and “CA ARCserve Backup and CA Replication and High Availability” Managed Capacity Programs.

Upgrades:

Customers who have CA ARCserve UNIX/Linux server products and are under a valid maintenance contract are entitled to get free upgrades to the CA ARCserve r16 Windows product as listed in the below table. For each prior version of CA ARCserve Backup for UNIX/Linux server, customers will get one UNIX/Linux Data Mover license as part of the free upgrade.

But as the Data Movers can't work alone, the customers would need to purchase an additional copy of the CA ARCserve Windows server license.

Please see the following table for Free Of Cost Upgrade paths from CA ARCserve UNIX base product to ARCserve Windows r16 Base product:

S. No	R11.x SKU	FOC Upgrade SKUs to r16	What licenses do they get?
1	CA ARCserve Backup r11.x for UNIX	CA ARCserve Backup r16 UNIX Data Mover upgrade from CA ARCserve Backup r11.x for UNIX	CA ARCserve Backup r16 UNIX Data Mover
2	CA ARCserve Backup r11.x for Linux	CA ARCserve Backup r16 Linux Data Mover upgrade from CA ARCserve Backup r11.x for Linux	CA ARCserve Backup r16 Linux Data Mover
3	CA ARCserve Backup r11.x for UNIX Tape Library Option	CA ARCserve Backup r16 for Windows Tape Library Option upgrade from CA ARCserve Backup for Windows/UNIX/Linux Tape Library Option r11.x or r12.0	CA ARCserve Backup r16 for Windows Tape Library Option
4	CA ARCserve Backup r11.x for Linux Tape Library Option	CA ARCserve Backup r16 for Windows Tape Library Option upgrade from CA ARCserve Backup for Windows/UNIX/Linux Tape Library Option r11.x or r12.0 Windows/UNIX/Linux Tape Library Option r11.x or r12.0	CA ARCserve Backup r16 for Windows Tape Library Option
5	CA ARCserve Backup r11.x for UNIX Storage Area Network Option	CA ARCserve Backup r16 for Windows Storage Area Network (SAN) Option upgrade from CA ARCserve Backup for Windows/UNIX/Linux Storage Area Network (SAN) Option r11.x or r12.0	CA ARCserve Backup r16 for UNIX SAN Secondary Server Bundle
6	CA ARCserve Backup r11.x for Linux Storage Area Network Option	CA ARCserve Backup r16 for Windows Storage Area Network (SAN) Option upgrade from CA ARCserve Backup for Windows/UNIX/Linux Storage Area Network (SAN) Option r11.x or r12.0	CA ARCserve Backup r16 for UNIX SAN Secondary Server Bundle

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7	CA ARCserve Backup r11.x for UNIX SAN Secondary Server Bundle	CA ARCserve Backup r16 for UNIX SAN Secondary Server Bundle upgrade from CA ARCserve Backup for UNIX SAN Secondary Server Bundle r11.x or r12.0	CA ARCserve Backup r16 for UNIX SAN Secondary Server Bundle
8	CA ARCserve Backup r11.x for Linux SAN Secondary Server Bundle	CA ARCserve Backup r16 for Linux SAN Secondary Server Bundle upgrade from CA ARCserve Backup for Linux SAN Secondary Server Bundle r11.x or r12.0	CA ARCserve Backup r16 for Linux SAN Secondary Server Bundle
9	CA ARCserve Backup r11.x for UNIX Storage Area Network Option	CA ARCserve Backup r16 for Windows NDMP NAS Option upgrade from CA ARCserve Backup for Windows/UNIX/Linux NDMP NAS Option r11.x or r12.0	CA ARCserve Backup r16 for Windows NDMP NAS Option
10	CA ARCserve Backup r11.x for Linux Storage Area Network Option	CA ARCserve Backup r16 for Windows NDMP NAS Option upgrade from CA ARCserve Backup for Windows/UNIX/Linux NDMP NAS Option r11.x or r12.0	CA ARCserve Backup r16 for Windows NDMP NAS Option

Out-of-maintenance customers are not entitled to receive free upgrades. Such customers would need to purchase the upgrade SKUs to CA ARCserve Backup Windows products as per the above list.

CA ARCserve Backup for Small Business Server Bundles

“CA ARCserve Backup for Windows for MS SBS Standard Edition” and “CA ARCserve Backup r16 for Windows for MS SBS Premium Edition” SKUs are licensed, priced and packaged exclusively for Microsoft Windows Small Business Server Editions. The CA ARCserve Backup SBS licenses are locked to the Microsoft SBS operating system and will perform verification during license installation to ensure the product is installed only on a Microsoft SBS operating system.

The CA ARCserve Backup for SBS Standard Bundle includes the CA ARCserve Backup Server, Windows client agent, Windows Open File Agent, Exchange Agent, SharePoint Agent and the Disaster Recovery Option.

The CA ARCserve Backup for SBS Premium Edition includes all the components in the standard edition listed above and an additional SQL Agent.

We also support installing the SBS Edition on Virtual Platforms as Microsoft now supports running Microsoft SBS OS as a Virtual Machine. This option will work for customers looking do to disk-based backups. But there are a few limitations to be noted with regard to Tape backup depending on the Virtualization Technology being used:

VMware Virtualization: VMware ESX Server allows you to configure a SCSI adapter or a VM machine with SCSI pass-through. This would allow the physical tape library to be visible to the Windows OS

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running inside the VM. If the Windows device manager in the VM can be configured to see the Tape Library, CA ARCserve Backup can use it. But there are limitations when it comes to using a Tape Library which has more than 1 drive.

Hyper-V Virtualization: Hyper-V currently does not support connecting a tape drive to the Virtual Machine. We therefore recommend that customers using Hyper-V attach the Tape Library to the Physical Hyper-V Host Server. Please note that this is a limitation with Microsoft Hyper-V and not a limitation with CA ARCserve Backup. Because CA ARCserve Backup SBS edition licenses cannot be used on non-SBS machines, which is the Hyper-V host in this case, customers would not be able to use their CA ARCserve Backup SBS licenses. To address this, we will be issuing 1 free copy of the “CA ARCserve Backup for Windows” license to licensees who have virtualized SBS Machines and would like to use tape as a destination medium.

Support for Microsoft SBS 2011 Edition:

Microsoft introduced a new “Essentials” Edition in SBS family with Windows Small Business Server 2011 release. This new edition includes a Windows Server 2008 R2 server, which provides the core foundation of SBS 2011.

We don’t offer any new pricing or packaging bundle for SBS Essentials Edition. Customers should purchase regular “CA ARCserve Backup r16 for Windows for MS SBS Standard Edition” to backup Windows SBS 2011 Essentials Edition and Windows SBS 2011 Standard Edition.

To backup Windows SBS 2011 Premium Add-on, customers should purchase “CA ARCserve Backup r16 for Windows for MS SBS Premium Edition.”

CA ARCserve Essential Business Server Editions:

In March 2010, Microsoft announced the discontinuation of future development of Windows Essential Business Server. We therefore also discontinued “CA ARCserve Backup for Microsoft Essential Business Server - Standard Edition” and “CA ARCserve Backup for Microsoft Essential Business Server - Premium Edition” SKUs in r16.

Migration:

CA ARCserve Backup r12.x/ r15 for Microsoft Windows Essential Business Server Standard Edition includes 1 copy of CA ARCserve Backup Server, 2 copies of Windows client agent, 3 copies of Windows Open File Agent, Exchange Agent, SharePoint Agent and the Disaster Recovery Option.

CA ARCserve Backup r12.x/r15 for Microsoft Windows Essential Business Server Premium Edition includes everything in the Standard Bundle listed above and also includes a Windows Client Agent, an Open File Agent and a SQL Agent.



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Existing customers with CA ARCserve Backup EBS Standard/Premium Edition licenses can contact the CA Total Licensing Team to get applicable Free of Cost individual component maintenance renewal SKUs.

Please see the following table for the migration paths:

ARCserve EBS Edition SKU	FOC Migration path
CA ARCserve Backup r12.x/ r15 for Microsoft Windows Essential Business Server Standard Edition	<ol style="list-style-type: none"> 1. 1 copy of CA ARCserve Backup r16 for Windows 2. 2 copies of CA ARCserve Backup r16 Client Agent for Windows 3. 3 copies of CA ARCserve Backup r16 Agent for Open Files on Windows 4. 1 copy of CA ARCserve Backup r16 for Windows Agent for Microsoft Exchange 5. 1 copy of CA ARCserve Backup r16 for Windows Agent for Microsoft SharePoint 6. 1 copy of CA ARCserve Backup r16 for Windows Disaster Recovery Option
CA ARCserve Backup r12.x/r15 for Microsoft Windows Essential Business Server Premium Edition	<ol style="list-style-type: none"> 1. 1 copy of CA ARCserve Backup r16 for Windows 2. 3 copies of CA ARCserve Backup r16 Client Agent for Windows 3. 4 copies of CA ARCserve Backup r16 Agent for Open Files on Windows 4. 1 copy of CA ARCserve Backup r16 for Windows Agent for Microsoft Exchange 5. 1 copy of CA ARCserve Backup r16 for Windows Agent for Microsoft SharePoint 6. 1 copy of CA ARCserve Backup r16 for Windows Disaster Recovery Option 7. 1 copy of CA ARCserve Backup r16 for Windows Agent for Microsoft SQL Server

Cluster Servers

CA ARCserve Backup is licensed per instance. So for a two-node cluster, customers will need to buy two licenses – regardless of the number of cluster resources, active-passive, etc. However, due to the manner in which CA's licensing module operates, CA ARCserve Backup will look for licenses for each cluster resource. In such scenarios, customers will need to call CA Support to get extra licenses for their virtual nodes formed as part of the physical nodes. Example: in a 2 node cluster with one virtual node, 3 licenses are needed. Customers can contact the CA Total Licensing Team to get 1 free license for the virtual node.



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Upgrade and Migration Path

Customers under Component Pricing Model

Customers under maintenance

FOC Upgrades

Customers under a maintenance contract can get Free of Charge (FOC) Upgrades to respective r16 components.

Maintenance Renewals

Customers under maintenance should renew before their maintenance contract expires. CA will attempt to notify customers within 90 days of maintenance expiration. In some instances, reminders may also be sent within 60, 45, 30, and 15 days of maintenance expiration and again 30 days after expiration depending upon the region. Once the customer's maintenance has been expired they must purchase an upgrade or pay a reinstatement fee.

Upgrade to Modules

Customers under the "component pricing model" should purchase respective "component to modules upgrade SKUs" as set forth below if they elect to change to the "ARCserve r16 Modules pricing model".

R12.x/r15.x Component	Upgrade path to r16 Modules
Open File Agent	CA ARCserve Backup r16 for Windows Essentials File Server Module - Client Agent Upgrade (in Maint)
client agents (Windows, UNIX, Linux)	CA ARCserve Backup r16 for Windows Essentials File Server Module - Base/ OFA Upgrade (in Maint)
Database agents (SQL, Oracle, Sybase and Informix)	CA ARCserve Backup r16 for Windows Standard Database Module - DB Agent Upgrade (in Maint)
email agents (Exchange, Lotus Domino)	CA ARCserve Backup r16 for Windows Advanced Email Module - Email Agent Upgrade (in Maint)
Application agents (SharePoint, SAP)	CA ARCserve Backup r16 for Windows Enterprise Application Module - App Agent Upgrade (in Maint)

Upgrade to Modules with D2D and Replication Bundles

Customers under "component pricing model" should purchase respective "Component to Modules with D2D and Replication bundles upgrade SKUs" as set forth below if they elect to change to the "ARCserve r16 Modules with D2D and Replication bundles pricing model"

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A La Carte agents	Upgrade path to 'Modules with D2D and Replication' Bundles
CA ARCserve Backup Server or Open File Agent	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication - Base / OFA Upgrade (in Maint)
client agents (Windows, UNIX, Linux)	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication - Client Agent Upgrade (in Maint)
Database agents (SQL, Oracle, Sybase and Informix)	CA ARCserve Backup r16 for Windows Standard Database Module - DB Agent Upgrade (in Maint)
email agents (Exchange, Lotus Domino)	CA ARCserve Backup r16 for Windows Advanced Email Module - Email Agent Upgrade (in Maint)
Application agents (SharePoint, SAP)	CA ARCserve Backup r16 for Windows Enterprise Application Module - App Agent Upgrade (in Maint)

Please note that “UNIX Data Mover” and “Linux Data Mover” are not included in any of the modules. Customers will need to purchase any such components separately if needed.

Global Dashboard is included in “CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication” only.

Additional Capacity

Customers can purchase NEW r16 components or Modules or ‘Modules with D2D and Replication’ bundles for their new servers.

Customers with Expired Maintenance

FOC Upgrades

Customers using CA ARCserve Backup r11.x, r12 and r12.5 with expired maintenance contracts are not entitled for free of cost upgrades. However, they are allowed to purchase discounted r15 component upgrade SKUs.

Maintenance Renewals

Customers under maintenance should renew before their maintenance contract expires. CA will attempt to notify customers within 90 days of maintenance expiration. In some instances, reminders may also be sent within 60, 45, 30, and 15 days of maintenance expiration and again 30 days after expiration



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depending upon the region. Once the customer's maintenance has been expired they must purchase an upgrade or pay a reinstatement fee.

Upgrade to Modules

Customers with expired maintenance can purchase respective discounted r16 modules prior version upgrade SKUs.

R12.x/r15.x Component	Upgrade path to r16 Modules
Open File Agent/client agents (client agents (Windows, UNIX, Linux))	CA ARCserve Backup r16 for Windows Essentials File Server Module - Prior Version Upgrade
Database agents (SQL, Oracle, Sybase and Informix)	CA ARCserve Backup r16 for Windows Standard Database Module
email agents (Exchange, Lotus Domino)	CA ARCserve Backup r16 for Windows Advanced Email Module - Prior Version Upgrade
Application agents (SharePoint, SAP)	CA ARCserve Backup r16 for Windows Enterprise Application Module - Prior Version Upgrade

Please note that "UNIX Data Mover", "Linux Data Mover" and "Global Dashboard" are not included in any of the modules. Customers will need to purchase these components separately.

Upgrade to 'Modules with D2D and Replication' bundles

Customers with expired maintenance can purchase respective discounted r16 Modules with D2D and Replication bundles SKUs.

R12.x/r15.x Component	Upgrade path to r16 'Modules with D2D and Replication' bundles
Open File Agent/client agents (client agents (Windows, UNIX, Linux))	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication - Prior Version Upgrade (out of Maint)
Database agents (SQL, Oracle, Sybase and Informix)	CA ARCserve Backup r16 for Windows Standard Database Module with D2D and Replication - Prior Version Upgrade (out of Maint)
email agents (Exchange, Lotus Domino)	CA ARCserve Backup r16 for Windows Advanced Email Module with D2D and Replication - Prior Version Upgrade (out of Maint)
Application agents (SharePoint, SAP)	CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication - Prior Version Upgrade (out of Maint)



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Please note that “UNIX Data Mover” and “Linux Data Mover” are not included in any of the modules. Customers will need to purchase these components separately.

Global Dashboard is included in “CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication” only.

Additional Capacity

Customers can purchase NEW r16 components or Modules or Modules with D2D and Replication bundles for their new servers.

Customers under Module Pricing Model or Simplified Pricing (SIP) Model: *Customers under maintenance*

FOC Upgrades

Customers under Module/SIP pricing model would get respective Free of Cost r16 Modules for SIP suites as listed below:

R15 Modules/r12.x Suites	r16 FOC Upgrades
CA ARCserve Backup r15 for Windows Essentials File Server Module / CA ARCserve Backup r12.5 File Server Suite	CA ARCserve Backup r16 for Windows Essentials File Server Module
CA ARCserve Backup r15 for Windows Standard Database Module/CA ARCserve Backup r12.5 Database Suite	CA ARCserve Backup r16 for Windows Standard Database Module
CA ARCserve Backup r15 for Windows Advanced Email Module / CA ARCserve Backup r12.5 email Suite	CA ARCserve Backup r16 for Windows Advanced Email Module
CA ARCserve Backup r15 for Windows Enterprise Application Module / CA ARCserve Backup r12.5 Application Suite	CA ARCserve Backup r16 for Windows Enterprise Application Module

Maintenance Renewals

CA will attempt to notify customers within 90 days of maintenance expiration. In some instances, reminders may also be sent within 60, 45, 30, and 15 days of maintenance expiration and again 30 days after expiration depending upon the region. Once the customer’s maintenance has been expired they must purchase an upgrade or pay a reinstatement fee.

Upgrade to Modules with D2D and Replication bundles



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Customers under maintenance and in “Module pricing” are not eligible to get free of cost upgrades to “Modules with D2D and Replication bundles”. However, they can purchase “Module Plus (in maintenance)” upgrade SKUs as set forth below if they elect to change to the r16 Modules with D2D and Replication bundles pricing model. Please refer to the below table for upgrade paths:

R15 Modules/r12.x SIP Suite	Upgrade path to r16 Modules with D2D and Replication bundles
CA ARCserve Backup r15 for Windows Essentials File Server Module/ CA ARCserve Backup r12.x File Server Suite	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication - Prior Version Upgrade (in Maint)
CA ARCserve Backup r15 for Windows Standard Database Module / CA ARCserve Backup r12.5 Database Suite	CA ARCserve Backup r16 for Windows Standard Database Module with D2D and Replication - Prior Version Upgrade (in Maint)
CA ARCserve Backup r15 for Windows Advanced Email Module / CA ARCserve Backup r12.5 email Suite	CA ARCserve Backup r16 for Windows Advanced Email Module with D2D and Replication - Email Agent Upgrade (in Maint)
CA ARCserve Backup r15 for Windows Enterprise Application Module / CA ARCserve Backup r12.5 Application Suite	CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication - Prior Version Upgrade (in Maint)

Please note that “UNIX Data Mover” and “Linux Data Mover” are not included in any of the modules. Customers will need to purchase these components separately.

Global Dashboard is included in “CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication” only.

Additional Capacity

Customers can purchase NEW r16 components or Modules or Modules with D2D and Replication bundles for their new servers.

Customers with Expired Maintenance

FOC Upgrades

Customers using CA ARCserve Backup r11.x, r12.x and r15.x with expired maintenance contracts are not entitled for FOC Upgrades. They can purchase discounted r16 module upgrade SKUs.

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SIP Suite	Upgrade path to Modules with D2D and Replication bundles
CA ARCserve Backup r15 for Windows Essentials File Server Module / CA ARCserve Backup r12.5 File Server Suite	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication - Prior Version Upgrade (out of Maint)
CA ARCserve Backup r15 for Windows Standard Database Module / CA ARCserve Backup r12.5 Database Suite	CA ARCserve Backup r16 for Windows Standard Database Module with D2D and Replication - Prior Version Upgrade (out of Maint)
CA ARCserve Backup r15 for Windows Advanced Email Module / CA ARCserve Backup r12.5 email Suite	CA ARCserve Backup r16 for Windows Advanced Email Module with D2D and Replication - Prior Version Upgrade (out of Maint)
CA ARCserve Backup r15 for Windows Enterprise Application Module / CA ARCserve Backup r12.5 Application Suite	CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication - Prior Version Upgrade (out of Maint)

Please note that “UNIX Data Mover” and “Linux Data Mover” are not included in any of the modules. Customers will need to purchase these components separately. Global Dashboard is included in “CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication” only.

Maintenance Renewals

CA will attempt to notify customers within 90 days of maintenance expiration. In some instances, reminders may also be sent within 60, 45, 30, and 15 days of maintenance expiration and again 30 days after expiration depending upon the region. Once the customer’s maintenance has expired they must purchase an upgrade or pay a reinstatement fee.

Upgrade to Modules with D2D and Replication bundles

Customers with expired maintenance and under a Modules or Simplified pricing model can purchase discounted Modules with D2D and Replication bundles upgrade SKUs (out of maintenance)

SIP Suite	Upgrade path to “Modules with D2D and Replication” Bundles
CA ARCserve Backup r15 for Windows Essentials File Server Module / CA ARCserve Backup r12.5 File Server Suite	CA ARCserve Backup r16 for Windows Essentials File Server Module with D2D and Replication - Prior Version Upgrade (out of Maint)
CA ARCserve Backup r15 for Windows Standard Database Module / CA ARCserve Backup r12.5 Database Suite	CA ARCserve Backup r16 for Windows Standard Database Module with D2D and Replication - Prior Version Upgrade (out of Maint)
CA ARCserve Backup r15 for Windows Advanced Email Module / CA ARCserve Backup r12.5 email Suite	CA ARCserve Backup r16 for Windows Advanced Email Module with D2D and Replication - Prior Version Upgrade (out of Maint)



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CA ARCserve Backup r15 for Windows Enterprise Application Module / CA ARCserve Backup r12.5 Application Suite	CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication - Prior Version Upgrade (out of Maint)
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Global Dashboard is included in “CA ARCserve Backup r16 for Windows Enterprise Application Module with D2D and Replication” only.

Please note that “UNIX Data Mover”, “Linux Data Mover” and “Global Dashboard” are not included in any of the modules. Customers will need to purchase these components separately.

Additional Capacity

Customers can purchase NEW r16 components or Modules or Modules with D2D and Replication bundles for their new servers.