D LLTechnologies

GO BEYOND

WITH PROSUPPORT PLUS FOR PCS

2020 took companies boldy beyond most visions for digital transformation and Dell was ready to help.

THE EVOLUTION OF MODERN SUPPORT









2019

Fleetwide management added to ProSupport Suite

management and remote resolution on select issues · Accelerated transition

· Addition of fleetwide

to work-from-anywhere environment

1202

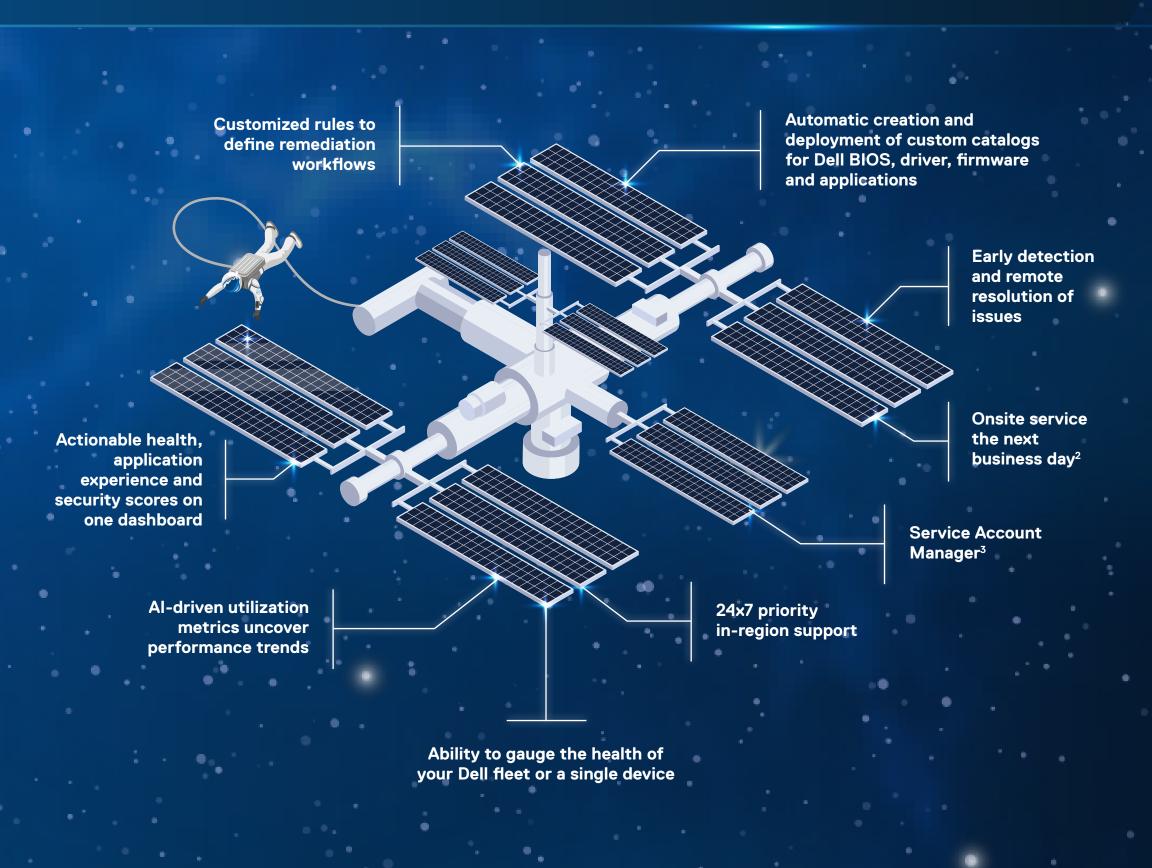
Intelligent support and advanced remediation added to ProSupport Suite

- · Management, support, and ability to resolve issues remotely from a single dashboard
- · Customized IT experience through custom rules and updated catalogs
- · Discovery of trends via utilization metrics

2022 and beyond

Leading the way to self-healing PCs

MODERNIZE YOUR SUPPORT SERVICES TO KEEP EMPLOYEES PRODUCTIVE



THREE GAME-CHANGING DIFFERENTIATORS



- #GoBeyond

1. Based on IDC report "Proactive, Predictive, Prescriptive Deskside and Mobile Worker Support" by Rob Brothers. March 17, 2015.

3. For customers with 500+ ProSupport Plus devices. 4. Based on Dell analysis, August 2021

2. Onsite service available after remote diagnosis.